

# COVID 19 Policy

**The safety and well-being of our team and our visitors will always be our priority.**

Laser Zone has always been regarded as a very clean and safe venue and we have always operated to a very high standard. We have now increased our safety and hygiene measures to levels far and above the Government recommended guidelines.

## **New Entry procedures**

### **Face Masks**

The Government ruling regarding face coverings for indoor play centres is: "Adult customers and children aged 11 and over will be required to wear a face covering before entering and keep it on until they leave, except when eating or drinking at your table"

### **Hand Sanitiser**

Please use the hand sanitiser on entering and wait at the STOP board until directed to your table. A food and drink menu will be provided and please order at the servery – please follow arrows and social distancing measures

### **Toilets**

One in and one out – please use the "Vacant/Occupied" sign when using toilets

## **New safety measures:**

### **Reduced visitor capacity**

We have reduced our visitor numbers right down to around one third of our visitor capacity, to ensure safe social distancing

### **Online pre-booked visits**

For us to operate with a reduced capacity in a safe and secure way, and to avoid any disappointment, all visitors will need to book online

### **Temperature checks for staff and visitors**

We are checking temperatures on arrival. If you are displaying signs of a high fever (37.8 degrees Celsius or greater) we can rearrange your visit for a future date.

### **Perspex screens at our cafe**

Protection for both you and us

### **Hand sanitiser units**

New hand sanitiser units at the entrance to every enclosed area. Our Laser guns are sanitised after every use.

### **Constant cleaning**

Team members will be cleaning door handles and other touch points throughout the day. We have increased our cleaning team to keep us squeaky clean all day. Obviously, if there are any areas you would like us to particularly focus on, please speak to any member of the team.

### **Anti-bacterial fogging**

At night the building is sanitised with anti-bacterial fogging equipment especially designed for hospitals and kitchens. The fogging machine creates an antibacterial fog that coats surfaces with a sterile coating that lasts for several days

### **Air Ventilation**

All fans/extractors will be on, together with doors being open and windows to ensure the maximum ventilation. It may be a bit colder throughout the winter periods.