

# LASER Z ZONE

COME AND SHOW US WHAT YOU'VE GOT!

## Laser Games Terms and Condition

1. Purchasing a ticket is acceptance of our Rules of Play.
2. You can arrive within 5 minutes of your allocated start time.
3. Once purchased tickets cannot be changed, transferred, or refunded (unless the venue is closed) All requests for repayments are at the discretion of the management.
4. You must provide contact details for all members of your group.
5. You must leave promptly at the end of the session or when prompted to do so.
6. For everybody's safety and enjoyment, we do ask that all your guests comply with Laser Zone's 'Rules of Play' which are explained in a video briefing.
7. We courteously ask you to understand that Laser Zone staff enjoy being with the players, but they do not entertain, supervise or take responsibility for the players; therefore, your guests will be under your supervision and responsibility.
- 8. Cakes or own food are NOT allowed during a standard play session. If you have a party booked, a cake is permitted within the party room only and a full list of ingredients must be provided to all parents and staff prior to opening the cake. For more guidance please visit <https://www.gov.uk/government/news/natashas-legacy-becomes-law>**
9. We reserve the right to ask visitors to leave before the end of their play session if they are not following our rules of play or are displaying symptoms of illness.